

# Knowledge Sharing & Communication

EMPOWERING SEVERAL EUROPEAN FP6 NoE'S AND IP'S  
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PROJECT MANAGER MEDECINS SANS FRONTIERES

'Topshare builds institutional memory'

PROJECT COORDINATOR NUGO

'Topshare strongly promotes the network as a movement'

BIOHYDROGEN PROGRAM MANAGER

'Topshare is a flexible tool following the needs of our organisation'

PROFESSOR A&M UNIVERSITY, TEXAS, USA

'Topshare is deceptively easy at the surface but has real power'

ICT COORDINATOR HOGESCHOOL EDE, NL

'Topshare structures inspiration and lays down thoughts'



# Topshare International

Topshare International offers software and consultancy services.

We are experienced in research programs like the EU FP6.

Our markets are in Research, Education, Healthcare and via Partnerships, Consultancy businesses.

## WHY?

**Knowledge Exchange and Communication** is a key issue for optimum project management. The main reason is that current projects are executed by networks of multidisciplinary teams, formed by different organizations, generating an enormous amount of knowledge. The ordinary e-mail does not fulfill the needs such as sharing documents and discussions in secure areas, dissemination to the public, overall management of the project, and last but not least listings of profiles of persons and organizations. Topshare builds Internet-based systems to support the above activities.

## HOW?

- Topshare provides a user-friendly system in contrast to other systems where people often lose interest because of the complexity.
- In Topshare, discussions can be added in context. This way communication is directly linked to all related knowledge and keeps its edge.
- Topshare ensures publication of secure and public information at a centrally accessible site. E-mail notifications are sent to keep participants up to date, inviting them to react.
- Topshare has a specialized search engine, for items, attachments, persons, teams and organizations separately or jointly. This helps new participants to rapidly assume their role in the project because the learning curve is very fast.

## RESULT!

The result is an attractive knowledge base containing all documents and discussions, persons and organizations (in a central Internet application) accessible and updated by different participants in the project. This way a win-win situation is rapidly created for managers as well as participants and over time a project archive is being built. For instance, one Network of Excellence has been set up in 5 days and within 4 weeks 500 persons have registered and were fully involved. All communication was and still is done via Topshare. A few simple guidelines and on-line manuals provided sufficient information to enable the (international) use of Topshare.